

PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)
(Large Entity)

Docket No.
EN999079

In Re Application Of: R. F. Gloor et al.

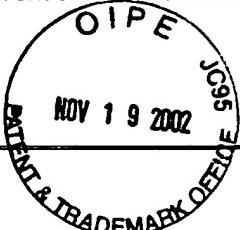
Serial No.
09/439,310

Filing Date
11/12/99

Examiner

Group Art Unit
3621

Invention: BUSINESS METHOD FOR QUALITY ASSURANCE OF SERVICES



TO THE ASSISTANT COMMISSIONER FOR PATENTS:

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the Office Action of 7/15/02 above-identified application.

The requested extension is as follows (check time period desired):

One month Two months Three months Four months Five months

from: 10/15/02 _____ until: 11/15/02 _____
Date _____ Date _____

The fee for the extension of time is \$110 and is to be paid as follows:

- A check in the amount of the fee is enclosed.

The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. 09-0457
A duplicate copy of this sheet is enclosed.

If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No. 09-0457
A duplicate copy of this sheet is enclosed.

RECEIVED

NOV 25 2002

GROUP 3600

John Cuniching
Signature

Dated: 11/14/02

**John R. Pivnichny, Reg. No. 43,001
IBM Corporation / IP Law N50/040-4
1701 North Street
Endicott, NY 13760
Telephone: (607)755-6565
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11/20/2002 MGETREMI 00000015 090457 09439310

02 FC-1251 110.00 CH

cc: RECORDS

I certify that this document and fee is being deposited
on 11-14-02 with the U.S. Postal Service as
first class mail under 37 C.F.R. 1.8 and is addressed to the
Assistant Commissioner for Patents, Washington, D.C.
20231.

George Y. Brundage
Signature of Person Mailing Correspondence

Georgia Y. Brundage
Typed or Printed Name of Person Mailing Correspondence